



MILDURA BRANCH – HEAD OFFICE
PO Box 1700CP / 579 Benetook Ave
Mildura VIC 3501

SWAN HILL BRANCH
4 Jennings Rd
Swan Hill VIC 3585

PH: (03) 5024 4666

www.johnsonstrucks.com.au | info@johnsonstrucks.com.au

ABN: 59 007 391 264 | LMCT 10347

Privacy Policy

Johnsons Trucks

Effective Date: 18th FEB 2025

Johnsons Trucks ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information. By using our services, you agree to the practices described in this policy.

1. Information We Collect

We collect personal information to provide and improve our services. The types of information we may collect include:

- **Personal Identifiable Information (PII):** Name, address, phone number, email address, and other contact details.
- **Vehicle Information:** VIN, registration details, service history, and ownership details.
- **Payment Information:** Credit card details, billing information, and financial transaction history.
- **Online Activity:** IP addresses, browser type, and interactions with our website.
- **Employment Information (if applicable):** Resumes, employment history, and references for job applicants.

2. How We Use Your Information

We use the collected information for the following purposes:

- To process vehicle sales, service appointments, and financing applications.
- To provide customer support and respond to inquiries.
- To send promotional offers, service reminders, and company updates (with your consent).
- To improve our website, services, and customer experience.
- To comply with legal and regulatory requirements.

3. How We Share Your Information

We do not sell your personal information. However, we may share it with:

- **Service Providers:** Third parties that assist in providing services such as payment processing, vehicle servicing, and customer support.
- **Business Partners:** Financial institutions, insurance providers, and affiliated dealerships for financing and warranty services.
- **Legal Compliance:** Law enforcement, government authorities, or as required by law.
- **Corporate Transactions:** In case of a merger, acquisition, or sale of assets.

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4. Data Security

We implement security measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. However, no method of transmission over the internet is entirely secure, and we cannot guarantee absolute security.

5. Your Rights & Choices

You have rights regarding your personal information, including:

- Accessing, updating, or correcting your personal data.
- Opting out of marketing communications.
- Requesting the deletion of your personal information (subject to legal and business requirements).
- Managing cookie preferences via browser settings.

To exercise your rights, please contact us at [Insert Contact Information].

6. Cookies & Tracking Technologies

Our website may use cookies and similar technologies to improve user experience, track analytics, and personalize content. You can manage cookie settings through your browser.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices, and we encourage you to review their policies before providing personal information.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date. We encourage you to review this policy periodically.

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9. Contact Us

For questions or concerns about this Privacy Policy, please contact:

For any further queries, please feel free to contact our Customer Service Team at:

Phone: (03) 50 244 666

Email: info@johnsonstrucks.com.au

Website: www.johnsonstrucks.com.au

Thank you for choosing Johnsons Truck & Coach Service Pty Ltd. We appreciate your business.

By using our services, you acknowledge and agree to the terms outlined in this Privacy Policy.

V O L V O

